

Friends of Battersea Park Privacy Policy

Our contact details

Name: Friends of Battersea Park

Address:

Friends of Battersea Park
32 Brynmaer Road
London, SW11 4EW
United Kingdom

Phone Number: 07495 542399

E-mail: chairman@friendsofbatterseapark.org

The type of personal information we collect

We currently collect and process the following information:

- Name, contact details and interests of members and of those who are considering applying for membership
- Name and contact details for those who make purchases using our online store
- Email addresses of those who send messages to the organisation using our contact form
- Standard internet log information including IP addresses and names of files accessed

Standard internet log information and details of visitor behaviour patterns collected by Google Analytics

How we get the personal information and why we have it

Most of the personal information we process is provided to us directly by you for one of the following reasons:

- Applying for membership
- Purchasing goods or tickets for an event
- Sending messages to the Committee
- We use cookies to help us to make our website better. Cookies are small text files stored on your device to enable our website to remember you. To help us create a more effective website that reflects users' needs, we use cookies to collect and record information about how our site is used and collect your IP address (a code which identifies a specific computer or other internet device) for system administration and to report aggregated information

By continuing to use our site, you agree to our use of cookies. However, if you wish to restrict or block cookies you can do this using your browser settings – your browser’s ‘Help’ pages explain how to do this. If you choose to restrict cookies this may affect the functionality of our website.

We also receive personal information indirectly, from the following sources in the following scenarios:

- Google Analytics uses cookies to collect data to enable us to see how our website is used, and the number of visitors to parts of the site. This information is only processed in a way which does not identify anyone.
- We use the information that you have given us, to add you to our records.

Under the UK General Data Protection Regulation (UK GDPR), the lawful bases we rely on for processing this information are:

- (a) **Your consent. You are able to remove your consent at any time. You can do this by contacting:**

Garon Watkins, Chairman

c/o Friends of Battersea Park
32 Brynmaer Road
London, SW11 4EW
United Kingdom

Chairman@friendsofbatterseapark.org

- (b) **Where the processing is necessary for the performance of a contract with you, for example to supply you with tickets for an event or to purchase an item using our website**
- (c) **Where it is in our legitimate interests to process your data, for example to notify you of future events which we are arranging**

How we store your personal information

Membership information is securely stored in a secure computer database. This information includes names, addresses, emails, telephone numbers and any interests indicated on the online joining form.

We keep membership information for the duration of your membership. We keep online store information for one year after the order is complete. We will then dispose your information by deleting the electronic files.

Your data protection rights

Under data protection law, you have rights including:

Your right of access - You have the right to ask us for copies of your personal information.

Your right to rectification - You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

Your right to erasure - You have the right to ask us to erase your personal information in certain circumstances.

Your right to restriction of processing - You have the right to ask us to restrict the processing of your personal information in certain circumstances.

Your right to object to processing - You have the the right to object to the processing of your personal information in certain circumstances.

Your right to data portability - You have the right to ask that we transfer the personal information you gave us to another organisation, or to you, in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you. If you wish to make a request please contact us at:

Garon Watkins, Chairman
c/o Friends of Battersea Park
32 Brynmaer Road
London, SW11 4EW
United Kingdom

Chairman@friendsofbatterseapark.org

How to complain

If you have any concerns about our use of your personal information, you can make a complaint to us at

Garon Watkins, Chairman
c/o Friends of Battersea Park
32 Brynmaer Road
London, SW11 4EW
United Kingdom

Chairman@friendsofbatterseapark.org

You can also complain to the ICO if you are unhappy with how we have used your data.

The ICO's address:

Information Commissioner's Office
Wycliffe House

Date: xx/xx/xxxx

Water Lane
Wilmslow
Cheshire
SK9 5AF

Helpline number: 0303 123 1113

ICO website: <https://www.ico.org.uk>